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## **Garr Tool Company Return Policy**

(standard catalog items)

Effective January 1, 2012, each Distributor is allowed six (6) returns per calendar year, without a restocking charge. Restocking charges can be, but are not limited to, the following:

- Stock returns in excess of six (6) per calendar year can be assessed a \$25.00 restocking charge per return
- A restocking charge can be assessed for any damaged tubes and/or labels that need to be replaced
- A restocking charge can be assessed for any poorly packaged returns that require additional inspection and evaluation time

All returned material must be properly packaged, in the original packaging, and in new condition before credit will be issued. Garr Tool reserves the right to require an order of equal value for return material and the right to reject any return of products that are older than 13 months.

Please fax or email your request for an (RMA) Return Material Authorization Number to:

- Fax # 989-463-3609
- Email: [returns@garrtool.com](mailto:returns@garrtool.com)

Please do not take any payment deduction for the returned tools before a credit memo is issued. This allows us to resolve any discrepancies and insures that the credit is issued for the correct amount. Credit will be given for items based upon the original invoiced prices.

Revised 05/Jan/2022